

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

HEI Input: A. All of the above

DVV Query:

- Please provide evidence of the formation of internal committees, Grievances Committee, or other committee in accordance with UGC guidelines.
- Provide circulars, web links, or committee reports explaining the purpose of the metric.
- Additionally, share the minutes of meetings held by the student grievance committee, as per the metric.

HEI Response:

PTVA's Institute of Management strictly adheres to all norms stated by AICTE and UGC. Anti-Ragging Committee, Internal Complaints Committee, SC/ST Committee- Maitri Sangha and Grievance Redressal Committee are in place to resolve the students' grievances in a timely manner. The Institute adopts/follows the mentioned steps for redressal of student grievances.

The following supporting documents are enclosed:

1. Proof of Constitution of Internal Complaints Committee / Grievance Committee formation / other committees as per UGC norms.
2. Circular/web link/ committee report justifying the objective of the Committees.
3. Minutes of the meetings of the Committees.

Sr. No.	Particulars	Link
1.	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	Anti ragging committee
		Maitri Sangh- SC/ST Committee
		Women Development Cell
		Internal Complaints Committee
		Grievance Redressal Committee
2.	Circular/weblink/ committee report justifying the objective of the metric	Anti ragging committee
		https://ptvaim.ac.in/compliance-documents/ Maitri Sangh- SC/ST Committee

		https://ptvaim.ac.in/compliance-documents/
		Women Development Cell
		https://ptvaim.ac.in/compliance-documents/
		Internal Complaints Committee
		https://ptvaim.ac.in/compliance-documents/
		Grievance Redressal Committee
		https://ptvaim.ac.in/compliance-documents/
3.	Minutes of the meetings of student grievance committee, as per metric.	Anti ragging committee
		Maitri Sangh- SC/ST Committee
		Women Development Cell
		Internal Complaints Committee
		Grievance Redressal Committee